

# METZELER



CONSUMER INFORMATION AVAILABLE AT <http://www.metzeler.com/site/us/>



## **RISK FREE GUARANTEE FOR METZELER MOTORCYCLE TIRES**

### **THE METZELER RISK FREE GUARANTEE**

If for any reason, other than those limitations and exclusions outlined in this offer, you are not satisfied with your new set of two (2) Metzeler brand motorcycle tires, you can return them for a refund at the original place of purchase within 30 days from the original date of purchase.

### **WHICH TIRES QUALIFY FOR THE METZELER RISK FREE GUARANTEE?**

The Metzeler Risk Free Guarantee applies to all new eligible Metzeler brand non-race, non-motocross, motorcycle tires bearing the Metzeler name and DOT numbers, purchased from an authorized Metzeler dealer located in the 50 United States and the District of Columbia and subsequently installed as a set (front and rear) of two (2). This includes the following tread designs:

ME 880 MARATHON  
ME 888 MARATHON ULTRA  
ROADTEC Z8 INTERACT  
TOURANCE  
TOURANCE EXP  
TOURANCE NEXT  
LASERTEC  
RACETEC INTERACT K3  
SPORTEC M3  
SPORTEC M5 INTERACT  
ROADTEC Z6  
KAROO 3  
ENDURO 3 SAHARA  
PERFECT ME 77  
ME Z4  
ME Z2

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The Metzeler Risk Free Guarantee does not apply to the following tread designs:

MCE 6 DAYS EXTREME  
MC5  
UNICROSS  
MC 4  
MC 6  
RACETEC SLICK  
RACETEC SM  
RACETEC RAIN  
RACETEC INTERACT K1, K2  
ALL SCOOTER/MOPED TIRE LINES

## **HOW MUCH WILL IT COST TO REFUND MY ELIGIBLE METZELER TIRES?**

If you return your METZELER tires under this program, you will be refunded the purchase price of the tires plus sales tax. Please note that this offer only applies to the purchase of the tires and excludes any additional fees, labor costs or state and local fees/taxes.

## **DO ANY ADDITIONAL LIMITATIONS OR EXCLUSIONS APPLY?**

- Original Equipment (OE) tires are excluded.
- This offer is only valid on the original set of tires purchased and not valid on any tire replaced under warranty.
- Tires that are damaged due to misuse or misapplication, road hazards, and mechanical problems related to the vehicle, use in any racing-related activities, professional or competitive events, or tires that are removed from the vehicle on which they were originally installed, are excluded from this offer.
- Tires with 1/32" (0.8mm) or more of worn tread depth are excluded.
- This program is not to be used for ride (vibration, runout, balance, etc.) or other standard warranty related issues. Tires with those issues are to be returned under the standard warranty system. Please see the "What Is Not Covered by the Warranty?" section of the Metzeler Warranty for further details.
- Offer only valid in the 50 United States and the District of Columbia.

## **HOW DO I RETURN THE TIRES DURING THE TRIAL PERIOD?**

Within 30 days of the date of purchase, return the set (front and rear fitment) of two (2) eligible Metzeler tires and the original purchase sales receipt to the original place of purchase.

### **The following 2 steps are also required:**

- You must explain your reason(s) of dissatisfaction with the eligible Metzeler tires to the Dealer.
- Sign the dealer-supplied copy of the Metzeler Limited Warranty Claim.

## **ADDITIONAL QUESTIONS?**

Call our Consumer Affairs Group at 1-877-202-4993.  
More information is available at [www.metzeler.com/site/us/](http://www.metzeler.com/site/us/)